

# How to Recognize Fraud

**FRAUD**

fraud-secure-alert330@services.com

(DECU) Your account is being suspended due to suspected actions. to resolve visit <http://decu.ag/Xy24z>

**FRAUD ALERT: DO NOT CLICK**

**FRAUD**

(330) 555-1000

DECU ALERTS: Did you try to buy PET SUPPLY of \$157.49 @ FOOD4YOU? ignore if recognized or click <http://decu.xyz.link> to cancel

**FRAUD ALERT: DO NOT CLICK**

**FRAUD**

49447

FreeMsg

DomEnergyCU Fraud Alert

We declined \$26.57 at ENERGY GROCERY for card ending 3799 on 06/05/24

Was this you?

Reply Y or N

STOP to end alerts

FreeMsg

DomEnergyCU Fraud Alert

Thank you for confirming this is not fraud. Your card is available for use. If declined, please retry your purchase.

FreeMsg

DomEnergyCU Fraud Alert

We declined \$26.57 at ENERGY GROCERY for card ending 3799 on 06/05/24

Was this you?

Reply Y or N

STOP to end alerts

FreeMsg

DomEnergyCU Fraud Alert

Thank you. Your card is now blocked. We will call to review at a proper time. Please answer or call us. Case#0003. [888-918-7313](tel:888-918-7313)

**THESE ARE FRAUD**

- ✓ Do not respond
- ✓ Do not click links
- ✓ Do not give out information

**DECU ALERTS WILL**

- ✓ Always have DECU's name (DomEnergyCU)
- ✓ Never ask for personal info
- ✓ **NOT** include a link to click

## Protect yourself from text fraud.

Text alerts are a convenient way to know if potential fraud is occurring on one of your accounts. However, these also make you more vulnerable to scammers that hope you'll tap a link or reply. Once you do, the scammer can request sensitive information or download malware that steals it automatically. Follow these tips to keep your information safe.



### Think Before You Click

Never click on any suspicious links or call unknown numbers. Instead, go to the site from a trusted URL and navigate to the page from there.



### Watch Out for Red Flags

Look out for misspellings, vague information, or pressure to resolve the issue right away. Instead, reach out to the institution via a trusted number.



### Secure Your Information

Keep your passwords secure and use multi-factor authentication when you can. We will never ask for personal information via text.

**Remember:** We will NEVER call, text, or email you asking for account information. Never provide your PIN, personal information, or account number to any unsolicited website or phone call, ever. Fraudsters can spoof phone numbers. Don't respond or click a link – hang up and call us directly.

If you are ever unsure about whether a message you receive is a scam, contact the company directly through trusted channels. By taking a moment to stop and think you can avoid becoming a victim.

Report Fraud: [reportfraud.ftc.gov](https://reportfraud.ftc.gov)

800-268-6928 | [DominionEnergyCU.org](https://DominionEnergyCU.org)