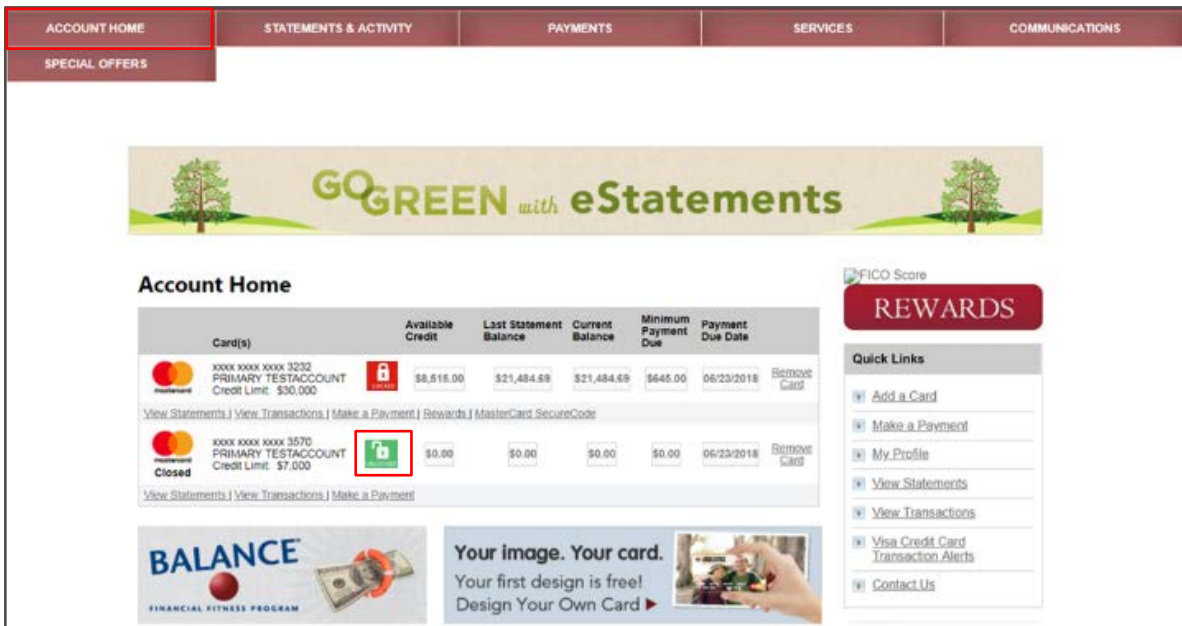


# Credit Card Lock/Unlock Walkthrough

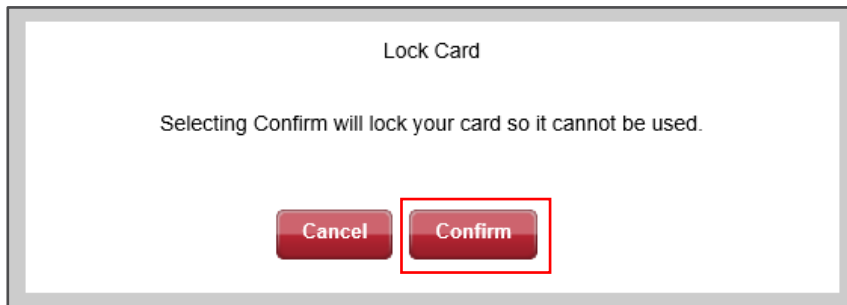
## Locking Card from the Account Home tab

You can lock your credit card using the following steps:

1. Login to View-My-Visa.
2. Click the **Account Home** tab.
3. Click the **Lock** icon. The confirmation screen displays.



4. Click the **OK** button. The card is locked and cannot be used.



## Unlocking Card from the Account Home tab

You can unlock your credit card using the following steps:

1. Login to View-My-Visa.
2. Click the **Account Home** tab.
3. Click the **Unlock** icon. The confirmation screen displays.

The screenshot shows the 'Account Home' page with a navigation bar at the top containing 'ACCOUNT HOME', 'STATEMENTS & ACTIVITY', 'PAYMENTS', 'SERVICES', and 'COMMUNICATIONS'. Below the navigation bar is a 'GO GREEN with eStatements' banner. The main content area features a table of credit cards. The first card is a Mastercard with a red lock icon in the 'Available Credit' column, which is highlighted with a red box. The second card is a Mastercard labeled 'Closed'. To the right of the table is a 'REWARDS' section with a 'FICO Score' indicator and a 'Quick Links' menu. Below the table is a 'BALANCE' section with a 'FINANCIAL FITNESS PROGRAM' logo and a 'Your image. Your card.' promotional message.

Card(s)	Available Credit	Last Statement Balance	Current Balance	Minimum Payment Due	Payment Due Date
XXXX XXXX XXXX 3232 PRIMARY TESTACCOUNT Credit Limit: \$30,000	\$8,515.00	\$21,484.69	\$21,484.69	\$645.00	06/23/2018
XXXX XXXX XXXX 3570 PRIMARY TESTACCOUNT Credit Limit: \$7,000	\$0.00	\$0.00	\$0.00	\$0.00	06/23/2018

4. Click the **OK** button. The card is unlocked and can be used.

The screenshot shows a dialog box titled 'Unlock Card'. The text inside reads: 'Selecting Confirm will unlock your card so it can be used.' At the bottom of the dialog box are two buttons: 'Cancel' and 'Confirm'. The 'Confirm' button is highlighted with a red box.