

Please use this form to ensure we have full, current contact information, which is needed for the login process for Online Banking. As part of our enhanced security, the first time you log in you will be prompted to request a **Secure Access Code**. You will also be prompted to request a code every time you attempt login from a new or unregistered device.

You can receive the **Secure Access Code** through an automated **phone call, text, or email**. Since this code will be sent to information we currently have on file, it is critical that we have your most current information for all methods of contact.

Print/Type First and Last Name: _____

Last Three Digits of Account Number: _____

Email Address: _____

Home Phone: _____

Mobile Phone: _____

Work Phone: _____

Signature: _____ Date: _____

Interoffice Address

VA-Credit Union Operations – Boulders

Return to:

Dominion Energy Credit Union

PO Box 26646, Richmond, VA 23261-6646

Phone: 800-268-6928 • Fax: 804-521-2510

Email: mycu@dominionenergy.com

Zix secure email: www.dominionenergycu.org/securemail

You may also return the form via Secure Messaging by logging into Digital Banking